

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JUNE 2024**

Madison County Road Department

Reporting Dates 06/03/24 through 06/28/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
41077	02/20/24 06/14/24	Request Schedule Closed	115.0 S-to-C 99.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	John Meadow Hills Dr	Meadow Hills Dr District 4
Water not flowing all the wsy through							
41085	02/20/24 06/07/24	Request Schedule Closed	108.0 S-to-C 99.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barker, Lisa Petrified Forest Rd	Petrified Forest Rd District 4
Need culvert installed on new property							
41268	03/12/24 06/11/24	Request Schedule Closed	91.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bowe, Timothy Cleo Clark Rd	Cleo Clark Rd District 5
Culvert caved in, not holding water							
41298	03/15/24 06/28/24	Request Schedule Closed	105.0 S-to-C 75.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barry, Daniel Firetower Rd	Firetower Rd District 5
Need culvert installed on new property							
41336	03/20/24 06/13/24	Request Schedule Closed	85.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Winston, Betty Sharon Rd	Sharon Rd District 5
Culvert is crushed in, water not flowing through							
41355	03/22/24 06/07/24	Request Schedule Closed	77.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Jimmie Luckett Ln	Luckett Ln District 5
Stated that every since the road was paved, her yard floods when it rains							
41369	03/25/24 06/28/24	Request Schedule Closed	95.0 S-to-C 65.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd	Lep Childress Rd District 4
Name: Kelly Spivey review the culvert and plan of action to							

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41377	03/25/24 06/26/24	Request Schedule Closed	93.0 S-to-C 65.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentne, David Simpson Rd	Simpson Rd District 5
Need culvert at address and across the road							
41409	03/27/24 06/10/24	Request Schedule Closed	75.0 S-to-C 63.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Edwards, James Ben Lockett Rd	Ben Lockett Rd District 5
Need culvert installed in driveway							
41430	04/01/24 06/12/24	Request Schedule Closed	72.0 S-to-C 58.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd	Livingston Vernon Rd District 4
Name: Lovenso Henderson ers on the road. Time has passed and we are still							
41465	04/02/24 06/24/24	Request Schedule Closed	83.0 S-to-C 57.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd	Lep Childress Rd District 4
Culvert going under the road causing their property to flood at this address							
41476	04/03/24 06/17/24	Request Schedule Closed	75.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Heather Catlett Rd	Catlett Rd District 4
Need culvert installed on new property							
41495	04/04/24 06/13/24	Request Schedule Closed	70.0 S-to-C 55.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Terry Hunt Cir	Hunt Cir District 3
The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road							
41528	04/08/24 06/11/24	Request Schedule Closed	64.0 S-to-C 51.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hunter, Beatrice Mcdougal Rd	Mcdougal Rd District 4
Culvert has a deep hole on it, scrubbing there vehicles							

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41540	04/09/24 06/06/24	Request Schedule Closed	Durations 58.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kelly, Detrick Old Hwy 16	Old Hwy 16 District 5
Need culvert on new property not at this address but down from it							
41552	04/11/24 06/20/24	Request Schedule Closed	Durations 70.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Justin Ivey Stout Rd	Stout Rd District 1
Need culvert installed.							
41558	04/11/24 06/25/24	Request Schedule Closed	Durations 75.0 S-to-C 48.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5
Needs culvert unstopped							
41560	04/11/24 06/21/24	Request Schedule Closed	Durations 71.0 S-to-C 48.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Lynn, Roderick Chartleigh Circle	Chartleigh Circle
Water stands and mud backs up at the end of his driveway							
41570	04/11/24 06/24/24	Request Schedule Closed	Durations 74.0 S-to-C 48.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd West	Brown Rd W District 5
Ditch need for drainage issue							
41571	04/11/24 06/13/24	Request Schedule Closed	Durations 63.0 S-to-C 48.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tind, Parris Ellis Rd	Ellis Rd District 4
Ditches need to be cleaned for drainage							
41581	04/12/24 06/04/24	Request Schedule Closed	Durations 53.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sandy John Day Rd	John Day Rd District 5
Need culvert replaced.							

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41583	04/12/24 06/04/24	Request Schedule Closed	Durations 53.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Sandy John Day Rd John Day Rd District 5
41621	04/15/24 06/24/24	Request Schedule Closed	Durations 70.0 S-to-C 44.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Errick, Mcgruder Sharon Rd Sharon Rd District 5
41640	04/16/24 06/24/24	Request Schedule Closed	Durations 69.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority Need 30ft pipe installed	Brown, Shirley Road Maintenance	Goolsby, Tyler Yandell Rd Yandell Rd District 5
41667	04/03/24 06/20/24	Request Schedule Closed	Durations 78.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Heather Catlett Rd Catlett Rd District 4
41697	04/17/24 06/28/24	Request Schedule Closed	Durations 72.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced.	Brown, Shirley Road Maintenance	Allen, David Rankin Rd Rankin Rd District 5
41713	04/18/24 06/03/24	Request Schedule Closed	Durations 46.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority Needs gravel on culvert, rain washed it away	Brown, Shirley Road Maintenance	Lockett, Joyce Grown Williams Rd Grown Williams Rd District 5
41725	04/19/24 06/21/24	Request Schedule Closed	Durations 63.0 S-to-C 40.0 O-to-C	Culvert Clean Out Medium Priority Culvert is washed out, and stopped up	Brown, Shirley Road Maintenance	Raymond, Donald Robinson Rd Robinson Rd District 5

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41737	04/22/24 06/24/24	Request Schedule Closed	63.0 S-to-C 37.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thompson Ln	Hawkins Thompson Ln District 4
41750	04/22/24 06/26/24	Request Schedule Closed	65.0 S-to-C 37.0 O-to-C	Culvert Clean Out Medium Priority Camden Rd and Cauthen Rd at the intersection needs culvert clean out	Brown, Shirley Road Maintenance	Unknown Camden Rd	Camden Rd District 5
41766	04/23/24 06/17/24	Request Schedule Closed	55.0 S-to-C 36.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Harris, Kyle Spring Creek Rd	Spring Creek Rd District 4
41767	04/23/24 06/28/24	Request Schedule Closed	66.0 S-to-C 36.0 O-to-C	Culvert Clean Out Medium Priority Requesting to have culvert clean out and ditches clean because of water collecting	Brown, Shirley Road Maintenance	Bass, Betty Miggins Rd	Miggins Rd District 5
41768	04/23/24 06/03/24	Request Schedule Closed	41.0 S-to-C 36.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up holding water needs attention at construction of a new house	Brown, Shirley Road Maintenance	Brown, Tarrance Way Rd	Way Rd District 5
41771	04/23/24 06/07/24	Request Schedule Closed	45.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority Culvert caving in under the road, eroison on the end with a big drop off	Brown, Shirley Road Maintenance	Unknown Loring Rd	Loring Rd District 5
41786	04/25/24 06/27/24	Request Schedule Closed	63.0 S-to-C 34.0 O-to-C	Ditching Medium Priority Ditches need to be cleaned because of the flood of road	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thompson Rd	Hawkins Thompson Ln District 4

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41793	04/25/24 06/14/24	Request Schedule Closed	Durations 50.0 S-to-C 34.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burks, Banvo Holy Hill Ln	Holy Hill Ln District 5
Requesting for sxtension be added to both end of culvert to widen his driveway							
41796	04/25/24 06/21/24	Request Schedule Closed	Durations 57.0 S-to-C 34.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie Virgin Mary Rd	Virgin Mary Rd District 5
Culvert going under road at the intersection of Virgin Mary Rd, andFriffin Rd is stopped up							
41810	04/26/24 06/19/24	Request Schedule Closed	Durations 54.0 S-to-C 33.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Blackmon, Floyd Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Need culvert clean and ditch needs ditching							
41847	04/30/24 06/06/24	Request Schedule Closed	Durations 37.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Daniels, Rodney Virililia Rd	Virililia Rd District 4
Driveway, and culvert is completed washed out							
41874	05/02/24 06/18/24	Request Schedule Closed	Durations 47.0 S-to-C 27.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jefferson, William Sharon Rd	Sharon Rd District 5
Culvert is stopped up							
41884	05/03/24 06/14/24	Request Schedule Closed	Durations 42.0 S-to-C 26.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Marshie Bridgeton Way	Yandell Rd District 5
The culvert behind this address which is 111 Bridgeton Way on Yandell Rd causing flooding onto their property							
41896	05/06/24 06/18/24	Request Schedule Closed	Durations 43.0 S-to-C 23.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ware, Vernon Old Hwy 16	Old Hwy 16 District 5
Need culvert extended for trucks to get in and out							

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41913	05/07/24 06/07/24	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Ditching Medium Priority Ditches needs cleaning out due to flooding	Brown, Shirley Road Maintenance	Carpenter, Catina Pisgah Bottom Rd Pisgah Bottom Rd District 5
41925	05/07/24 06/05/24	Request Schedule Closed	Durations 29.0 S-to-C 22.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Unknown Sharon Rd Sharon Rd District 5
41954	05/10/24 06/07/24	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority Needs a culvet extension	Brown, Shirley Road Maintenance	Harris, Willie Virgin Mary Rd Virgin Mary Rd District 5
41963	05/13/24 06/24/24	Request Schedule Closed	Durations 42.0 S-to-C 16.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Lockett, Betty Lottville Rd Lottville Rd District 5

Open Requests: 46
64.8 **S-to-C Average Duration**
46.7 **O-to-C Average Duration**

Total Requests: 46
64.8 **S-to-C Average Duration**
46.7 **O-to-C Average Duration**